



Kansas VINE Fact Sheet
1-866-KS-4-VINE (1-866-574-8463)
www.vinelink.com

GENERAL INFORMATION

The Kansas Statewide Victim Notification service (KS-VINE) is a free and anonymous telephone and online service that provides victims of crime and the general public with two important features: Information and Notification.

KS VINE is being implemented in county jails across Kansas through the collaboration of the Kansas Department of Labor, the Kansas Sheriff's Association and the Office of the Attorney General. Please visit www.vinelink.com to see which counties have implemented KS-VINE to date.

For notification on offenders housed at the Kansas Department of Correction, please contact the Kansas Department of Corrections, Office of Victim Services at 1-866-404-6732.

VINE monitors the custody status of offenders in Kansas county jails and makes this information available either by phone or online. The information is stored at the VINE Communications Center in Louisville, KY. Information is available 24 hours a day, 365 days a year.

The Kansas VINE service is available in **English and Spanish** and is supported by **24-hour trained operator assistance**. Through translation services, VINE staff have access to provide services in additional languages.

DATA TRANSFER SCHEDULE

County jail offender information:

Every 15 minutes, 24 hours a day, 7 days a week

When a person is notified of an offender's transfer to another facility, they will be informed that they may need to re-register with VINE to continue to receive notification.

INFORMATION

Anyone may call Kansas VINE to determine the custody status of an offender. Callers only need a touch-tone telephone to use the service. Information is also available online at www.vinelink.com. To search for offender information through Kansas VINE, callers will need to provide either the:

- Offender Name, or
- Offender Identification Number (if known)

Information provided to callers by KS VINE:

- Offender Name
- Offender Number (if searching by name)
- Current Offender Custody Status
- Location of Offender
- Scheduled Release Date (if available)

REGISTRATION

Callers may register with KS-VINE to receive automated notification when there is a change in the offender's custody status. To register for telephone notification, callers will be prompted to provide:

- ◆ the telephone number where they wish to receive notification, including the area code,
- ◆ and select a 4-digit Personal Identification Number (PIN).

Users may also register one or more phone numbers and or a valid email address online at www.vinelink.com for telephone, text, TTY and/or email notification.

When calling KS-VINE, users will be asked to enter the offender's first and last name or the offender's identification number, if they know it. If the offender is located by name, the system will provide the caller with the offender's identification number for future calls. Users will then be given the option to register to receive notification and prompt the caller through the registration process. Using their telephone keypad, users enter and confirm the telephone number where they wish to receive notification calls and choose their PIN.

If a registered person changes their phone number or email address, they must update their registration with their new information by calling Kansas VINE at 1-866-574-8463 or online at www.vinelink.com.

NOTIFICATION

Unless otherwise noted, notification calls begin as soon as VINE receives updated records from the county jail. County jail data is updated every 15 minutes, 24 hours a day, 365 days a year. Notification calls are made for the following changes in custody:

Custody Status Change

Release
Escape
Return from Escape
Return to Custody
Death
Unsupervised Custody
Transfer
Scheduled Release (30 days)
Out to Court
Returned to Court

Calling Pattern

Normal
Normal
Normal
Non-Emergency
Non-Emergency Delay 1
Normal
Non-Emergency Delay 2
Advanced
Non-Emergency
Non-Emergency

CALLING PATTERNS

KS VINE requires registrants to self-select a four-digit PIN to confirm receipt of telephone notifications. Registrants are required to enter the correct PIN after the notification script has been read in order to confirm receipt of notification and stop future notification calls. Notification calls are made every 30 minutes for a period of 24 hours until the PIN is entered which will confirm receipt of notification and stop the call. If the call is answered, but not confirmed the calling pattern will change to every 2 hours for 24 hours until the PIN is entered. If the system reaches an answering machine or voice mailbox, the notification message is repeated twice immediately and the calls then continue every two hours for the remainder of the call period.

Registrants may update their PIN at any time by calling the KS VINE toll-free number or by updating their registration at www.vinelink.com.

Normal: Calls begin immediately and will be made every 30 minutes for 24 hours. If the call is answered, but not confirmed the calling pattern will change to every 2 hours for 24 hours until the PIN is entered.

Non-Emergency: Calls will be made every 2 hours between 7:00 am – 9:00 pm for 24 hours.

Non-Emergency Delay 1: Calls begin 24 hours AFTER the status change, to allow notification to the offender's family or emergency contact to occur. Calls will be made every 2 hours between 7:00 am – 9:00 pm for 24 hours or until the call is confirmed.

Non-Emergency Delay 2: Calls begin 8 hours AFTER the transfer. Calls will be made every 2 hours between 7:00 am – 9:00 pm for 24 hours or until the call is confirmed.

Advanced: Notification is made 14 days prior to the scheduled release date. Calls will be made every 2 hours between 7:00 am – 9:00 pm for 24 hours or until the call is confirmed. On the day of the scheduled release, release notification will be made under the normal pattern listed above.

Caller ID or Anonymous Call Block:

Notification calls from VINE will display a telephone number with a "502" area code so that the notification will not be blocked. This 502 phone number will not be answered when called, but is only used for purposes of getting the notification if the anonymous calls are blocked.

Stopping Calls and Deleting Registrations:

For more information call 1-866-APPRISS ext 1 (1-866-277-7477) and follow the directions to get to a VINE Operator.

For technical assistance for the jail, please contact the Appriss Customer First Center at 1-866-APPRISS ext. 2.

KANSAS VICTIM RESOURCES

Kansas Domestic Violence Sexual Assault Crisis
Hotline
1-888-END-ABUSE (1-888-363-2287)

Kansas Coalition Against Sexual and Domestic
Violence
1-785-232-9784
kcsdv.org

Kansas Attorney General's Office Victim
Services Division
1-800-828-9745
<http://ag.ks.gov/victim-services>

Parents of Murdered Children
Wichita Area
1-316-722-2907
Kansas City Area
1-816-850-4200

Kansas Attorney General's Office Division of
Crime Victim Compensation
1-785-296-2359
<http://ag.ks.gov/victim-services/victim-compensation>

Mothers Against Drunk Driving (MADD)
MADD Kansas
1-800-443-6233

Kansas Department of Corrections Office of
Victim Services
1-866-404-6732

Contact Information for Kansas VINE:

For additional information, training materials, print materials please contact:

Kenneth Massey, Chief of Investigations
Fraud & Special Investigation Division, Kansas Department of Labor
Kenneth.massey@ks.gov
785-296-5000 Ext 2572

Joan Proctor, Victim Assistance Training Coordinator
Victims' Services Division, Office of Attorney General Derek Schmidt
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(785) 368-6505